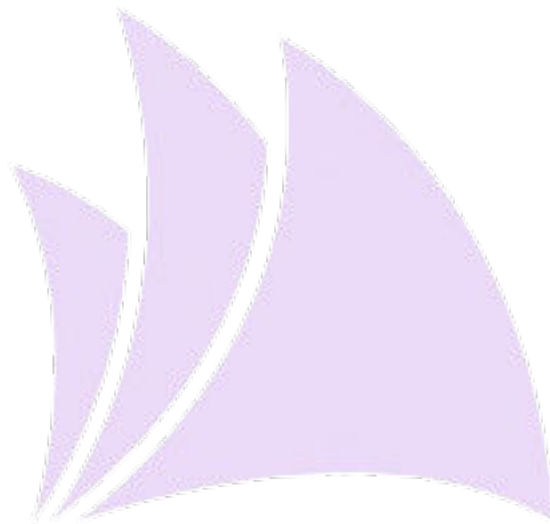




Internet Banking User Guide

Manual Registration



Meghna Bank Ltd.

Subastu Imam Square,
65 Gulshan Avenue,
Gulshan-1, Dhaka 1212, Bangladesh



This is a manual process to onboard a customer to i-banking platform. A customer will onboard to i-banking platform by completing below process. After completing below step by step process, a customer will be eligible to use i-banking system and will enjoy Digital Banking Services of Meghna Bank Limited.

Step 1: Customer will have to visit nearest Branch of Meghna Bank Limited to start i-banking manual registration process.

Step 2: Customer will collect a prescribed registration form and submit a completed form to customer service desk to start the process.

Step 3: Customer will receive user creation confirmation to his registered mobile number with the bank and receive User Name to his registered email. If customer has no valid email, he/she has to call to call center and collect User Name.

Step 4: After receiving the User Name, customer need to make a phone call from his/her registered number to MGBL call center (01777797777) to active User Name.

Step 5: Call center agent will send one time password (OTP) to customer's registered mobile number with the bank. OTP will valid for 10 minutes.

Step 6: Customer will visit internet banking URL and click to "REGISTER NOW" button to start registration process.

(URL: <https://ibanking.meghnabank.com.bd/>)

Click here for Registration

REGISTER NOW

MEGHNA BANK LTD.
together we sail

Security Instruction

- ✓ Do not share your password with anybody.
- ✓ Do not allow anybody near you while making transaction.
- ✓ Make sure your personal computer is safe with security software.
- ✓ Be careful about fake websites. Make sure by URL, not home page.
- ✓ Be careful about unknown mail, attachment and links.
- ✓ Do not write-down your pin/password anywhere.
- ✓ Do not allow any strangers to make transaction for you.
- ✓ Make a habit of changing password/pin frequently.
- ✓ Contact us if you see any suspicious activity while using Meghna Bank Internet Banking

MEGHNA BANK LTD. together we sail

User Name

Password

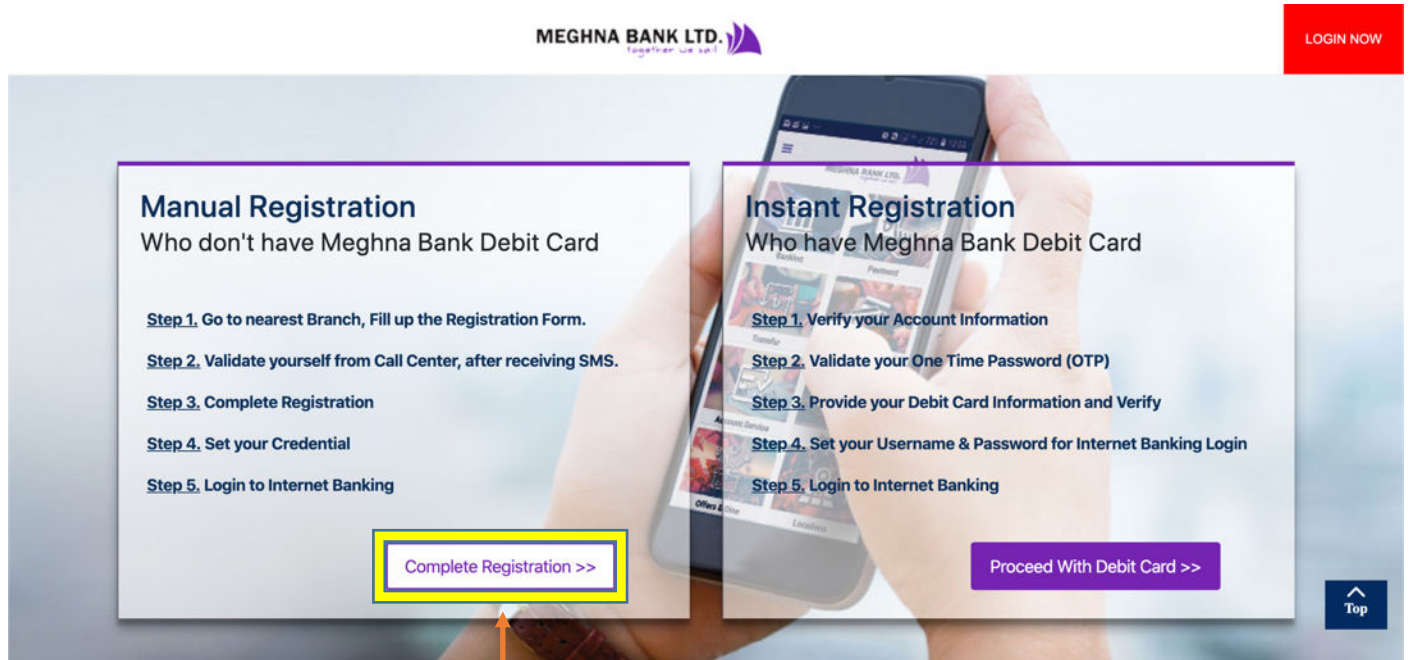
Login

Forgot Password?

Other things that might interest you.

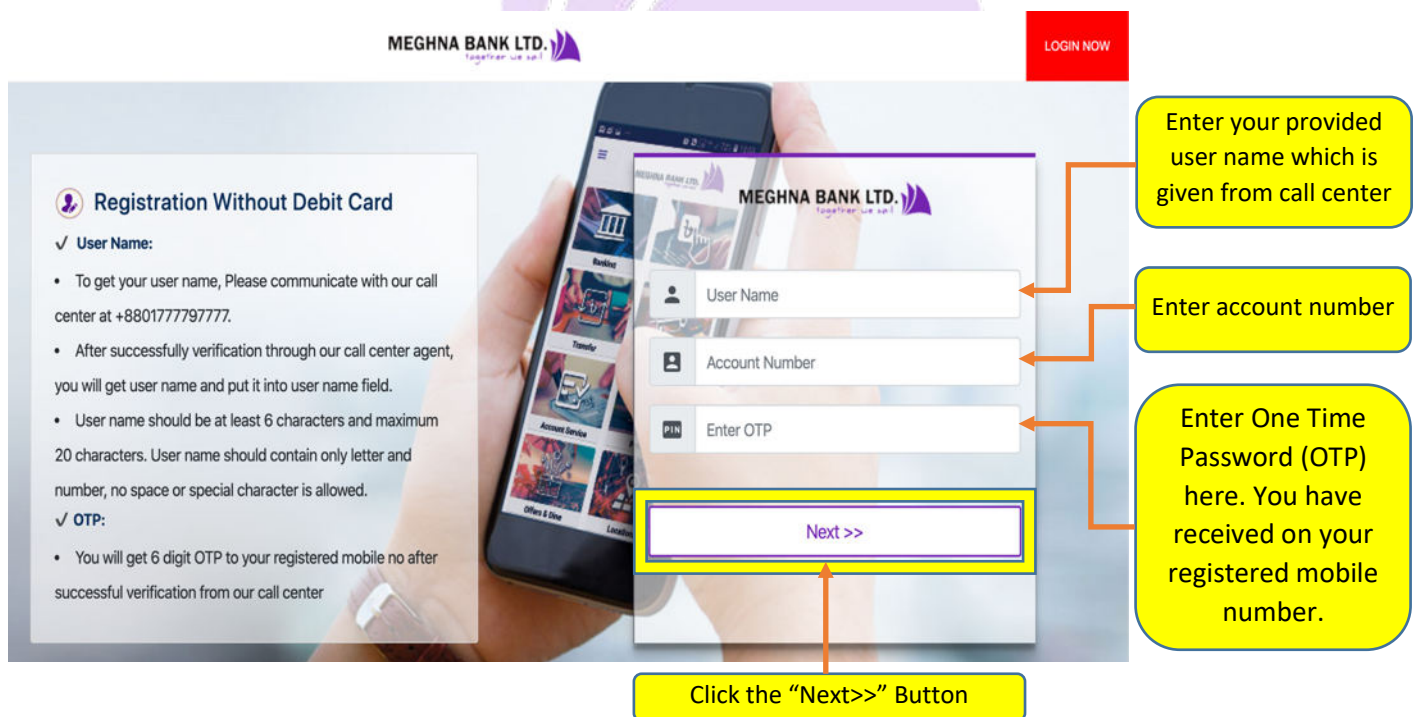


Step 7: Customer will select “Manual Registration” section and complete registration process by clicking “Complete Registration” button.



Click here for Manual Registration, if you have not debit card

Step 8: Customer will input User Name (Provided by Email or Call center), Account Number and OTP (received to the registered mobile number with the bank) and click “Next” button.



Step 9: System will verify the information (user name, Account Number & OTP)



Step 10: After successful verification, customer will be eligible to set up password for his/her internet Banking and click “Next” button.

- ❖ User Name:
 - ✓ User name was set by default after OTP verification.
- ❖ Password:
 - ✓ Password should be at least 8 characters.
 - ✓ Password should contain at least one number and one uppercase and lowercase letter.

*** Your registration is completed. A message will display in your screen “Registration Successful”.

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Account Verification — Validation OTP — Debit Card Verification — **Set Username & Password**

Setup Password

✓ **User Name(For Debit Card Holder):** User name should be at least 6 character and maximum 20 character. User name should contain only letter and number, no space or special character is allowed.

✓ **Meet password requirements:** Must contain at least one number and one uppercase and lowercase letter, and at least 8 or more characters
You can't use a password that:

1. Is particularly weak. Example: "Password123".
2. You've used before on your account.
3. Starts or ends with a blank space.

ahsan007 ✓

Password

Confirm Password

Next >>

LOGIN NOW

User name is auto set

Enter password for internet banking

Re-enter the password

Click the “Next>>” Button

Step 11: Now Customer will login with his/her new “User Name” and “Password”.

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- ✓ Be careful about unknown mail, attachment and links.
- ✓ Do not write-down your pin/password anywhere.
- ✓ Do not allow any strangers to make transaction for you.
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Registration Successful

User Name

Password

Login

Forgot Password?

REGISTER NOW

Congratulation You have done manual registration successful. Now login first

Enter your provided user name

Enter your provided password

Click the “Login” Button

Other things that might interest you.



Step 12: After login, read and accept Terms & Condition and set security questions for future security requirements.

MEGHNA BANK LTD. MD. AHSAN HABIB
User Name: ahsan007 Logout

Terms and Conditions

Terms and Conditions

Welcome to MEGHNA BANK INTERNET BANKING!

These terms and conditions set out the rights and obligations of you as the customer, and us as the Bank, in connection with your use of the Services under the Alternate Banking Channels:

MGBL Digital Banking;
SMS Banking;
E-Statements and E-Alerts;

1. Unless otherwise amended and notified by the Bank from time to time. In consideration of the Bank agreeing at your request to provide you with the use of above mentioned Services, you agree to use the Services in accordance with these terms and conditions.

1.1 These terms and conditions form is an integral part of Credit Card / Account Agreement that you have executed with the Bank and all other terms and conditions of the Credit Card / Account Agreement that have

I Agree With The Above Terms & Condition

Continue

Read Terms & Conditions carefully. If you accept terms and conditions for using internet banking services, click on the checkbox.

Click the "Continue" button

Step 13: Now you can start transactions from internet banking.

MEGHNA BANK LTD. MD. AHSAN HABIB
User Name: ahsan007 Logout

My Account

- Fund Transfer
- Card Services
- Payment
- Account Services
- Settings
- Logout

Dashboard
Home / Dashboard

Please set your Security Question Now Which is Required to recover your password when forget, and many other reasons!

Account DPS Fixed Deposit Loan

1101121****233
Balance
Click for Balance
GENERAL SAVINGS ACCOUNT

1101122****021
Balance
Click for Balance
STAFF SAVINGS ACCOUNT

TRANSFER MONEY

SERVICES & PAYMENT